

Robert Eriksen

Born 17.02.1974
Status married, 2 children (12,14)
Address Trolldalsveien 4B, 0672 Oslo
Phone +47 474 54 156



Qualifications and core competence

I am an experienced system administrator with extensive experience from MS Windows, Apple MacOS, Apple IOS and Android. I have worked for a number of years with Azure, Exchange, Office365, Sharepoint, WMWare, SQL Server, SCCM, Intune and Mesh networks.

I consider myself independent, solution-oriented and with a high work capacity. My experience gains me the trust of the users in the companies I serve, and receive very good references from my clients.

Core competence:

System administration, operation of Servers and workstations on Windows platform with applications, networks, TCP / IP, Microsoft Azure, firewalls, VPNs, virtualization (VMWare & Hyper-V), Mesh WLANS and e-mail (Exchange, Google App & Office365), remote meetings (Zoom, Teams and Hangouts), Intune and SharePoint.

Digital solutions are my main field of work.

Personality

I experience myself as very solution-oriented and service-minded. I get things done. I have a great need to always be available, and at the service of others. I have an inner drive to take care of those who need my help.

I also have great work capacity, implementation ability, as well as experience from digital marketing and various accounting systems.

I'm married to my Elena. We got to know each other in 2001, and together we have two girls aged 9 and 11 respectively.

Education

1998 - 1999	Næringsakademiet, Oslo EDB Prosjekt
1995 - 1996	Næringsakademiet, Oslo EDB Marked Economist
1994 - 1995	Norsk Reiselivsskole, Oslo Professional course in Tourism

Work Experience

2005 - Ongoing	RE Data, Oslo , Independent IT Consultant
2021 - 2022	Centric IT Academy , IT Instructor (part time 40%)
2011 - 2013	Hurtigruta Carglass , ICT Responsible (part time 50%)
2006 - 2008	Artech AS, Oslo, Norge , ICT Responsible (part time 50%)
2004 - 2005	Telio AS , <i>IT/Telephony support</i>
2004	T5PC AS , ICT assistance
2002 - 2004	PW-Data AS , IT consultant and sales of computer equipment over the counter
2000 - 2002	Statoil Norge , IT Support
1999 - 2000	Apple Computers , Helpdesk, Ireland
1998 - 1999	Næringsakademiet , Helpdesk, Workstation Manager.

Previous assignments and jobs

Period	Client	Role Content
05/2005 - Ongoing	RE Data	Self-employed IT Consultant for a multitudes of smaller companies: System administration, support, and operation of Servers and workstations on Windows and Mac platforms with applications, networks, TCP/IP, Microsoft Azure, firewalls, VPNs, virtualization (VMWare & Hyper-V), Mesh WLANS and e-mail (Exchange, Google App & Office365), remote meetings (Zoom, Teams and Hangouts), Sharepoint and more
11/2021 – 11/2022	Client: Centric IT Academy	IT Instructor Windows 10 and Windows 2019 Server <ul style="list-style-type: none"> • 40% Part-time role as Instructor in class for IT students. <ul style="list-style-type: none"> ○ Configuring Windows (Client Windows 10) ○ Configuring Windows Server (Sever 2019) ○ Installing & Configuring Windows Server (Server 2019) ○ Practical Design: Windows Domain ○ Linux Fundamentals ○ IT Security Fundamentals ○ VMWare ○ HyperV
04/2021 – 07/2021	Client: Element Logic	Support, operation & upgrade of AutoStore and Element Logic SW <ul style="list-style-type: none"> • Support/ troubleshoot. AutoStore/ eManager for warehouses • Software upgrade of AutoStore robotic software.
01/2020 - Ongoing	Client: Stiftelsen Studiehjem for Unge Piker	Setup and operation of Ubiquiti Mesh WLAN <ul style="list-style-type: none"> • Setup and installation of Ubiquiti Mesh network over 6 floors • Cabling, Drilling and Assembly 25 APs. • Setup of Controller and router / firewall.
04/2017 - ongoing	Client: Profil og Dekor AS	Windows 2016 Server and Domain installation and operations Installation and daily operation of Windows 2016 Server, SQL 2017, applications & and 25 workstations. Implement patches and ongoing troubleshooting. <ul style="list-style-type: none"> • Technical manager for Windows server Park and workstations • Technical manager Network, firewall, VPN & backup. • Daily support.
05/2016 - Ongoing	Client: Kebco AS	Azure VM Windows 2012 Server og Domene installation and operations Installation and daily operations of Windows 2016 Server, SQL 2012 and Visma Business. Implement patching and daily troubleshooting. <ul style="list-style-type: none"> • Technical manager for Windows server Park and workstations • Technical responsible Network, firewall & backup. • Daily support
04/2015 – 08/2016	Client: Steinspruten AS	Hyper-V, Win 2016 Servers, Domain, VPN installation & operations Installation and daily operations of Hyber-V, Windows 2016 Server, Domain over VPN with multiple sites, SQL 2017 and Uni Micro. Implement patches and troubleshooting. <ul style="list-style-type: none"> • Technical manager for Windows server Park and workstations • Technically manager VPN, Network, firewall & backup • Daily support

04/2011 – 09/2013	Employer: Hurtigruta Carglass	<p>VMWare, Win 2008/ Windows 2012 Server, Uni Micro</p> <p>Installation and daily operation of VMWare, Windows Server, Kerio Mail SQL, domain management and Uni Micro. Implementing, patching, support and troubleshooting.</p> <ul style="list-style-type: none"> • Technical manager for Windows server Park and workstations • Technically manager VPN, Network, firewall & backup. • Daily support.
----------------------	----------------------------------	--

Certifications

- Azure Fundamentals (AZ-900) – Jun 2022
- IT Specialist – Network Security – June 2022
- IT Specialist - Networking – May 2022
- IT Specialist - Device Configuration and Management – May 2022
- MCSE (Microsoft Certified System Engineer MS-649) – May 2009
- CCNA (Cisco Certified Network Associate) – October 2002
- Dell CDSE (Certified Dell Service Engineer) – February 2002

Computer tools

Microsoft SQL, Microsoft Office, Windows Server, Visma, Uni Micro

Language

Mother tongue	Norwegian
Fluent	English
Proficient	Swedish & Danish
Basic	German & Russian

REFERENCES

<p><i>Espen Haglund</i> <i>Phone: +47 - 415 34 870</i> Profil & Dekor AS – Eier/Daglig Leder Web: profildekor.no Mail: espen@profildekor.no</p>	<p><i>Kjetil Haglund</i> <i>Phone: +47 - 959 83 311</i> Printon AS – Eier/Daglig Leder Web: printon.no Mail: kjetil@printon.no</p>
<p><i>Knut Senum</i> <i>Phone: +47 - 958 93 344</i> Lifeline AS – Eier/Daglig Leder Web: lifeline.no Mail: knut@lifeline.no</p>	<p>Aram Movafagh <i>Phone: +47 - 924 44 449</i> Legene på Bryggen – Eier Web: legene.net Mail: post@legene.net</p>
<p><i>Ola Lunde</i> <i>Phone: +47 - 908 15 855</i> Advokat Ola Lunde – Advokat Mail: ol@advokatlunde.no</p>	<p>Carsten Molin <i>Phone: +47 - 908 81 707</i> NMS Kebco AS – Eier Web: kebco.no Mail: camo@kebco.no</p>